

A new ongoing free course for yourself or for staff who have contact with customers:
Covid-19 Hospitality & Tourism Hygiene Course. Visit: www.hospitalityhygiene.com

May 2020 Free Business Webinars

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
11 Digital Tools to Boost Productivity Time: 9:30am	12 Complying with Safety Legislation Time: 9:30am	13 Discovering your Entrepreneurial Skills Time: 9:30am How to Start Marketing with Instagram Time: 9:30am Starting a Business Time: 10am Marketing your Business Time: 10am How to Import and Export Time: 10am	14 Practical Negotiation and Influencing Skills Time: 10am **COVID-19 webinar revenue relief Time: 1pm - 1.45pm Digital Marketing Essentials Time: 6pm	15 How to Write a Business Plan Time: 10am **COVID-19 webinar revenue relief Time: 10am - 10.45am *Tax support for small business Time: 1:00 pm
18 Digital Marketing Essentials Time: 10am Small Business Health Check Time: 1pm	19 Create Complete Digital Marketing Campaigns Time: 9am Social Media Photography Time: 9:30am How to Advertise with Facebook Time: 9:30am A New Approach to Business Networking Time: 9:30am Starting a Business Time: 10am Introduction to Supply Chain Management (1) Time: 10am	20 Practical Negotiation and Influencing Skills Time: 10am How to Write a Business Plan Time: 10am Introduction to Supply Chain Management (2) Time: 10am **COVID-19 webinar revenue relief Time: 10am - 10.45am Growing your Business Time: 2pm	21 Understanding Business Financials Time: 10am Understanding and Engaging with Stakeholders Time: 10am	22
25 Managing your Cash Flow Time: 3pm	26	27 Introduction to Business Analytics Time: 10am	28 Creating an Online Shop Time: 9:30am Succession Planning Time: 2pm	29

Except for those marked with a star, all webinars can be access at the web address:

www.smallbusiness.wa.gov.au/blog/workshop-schedule

Webinars marked with stars are here:

* www.ato.gov.au/Business/Starting-your-own-business/Small-business-webinars-and-workshops/Small-business-webinars/

** www.wa.gov.au/organisation/departments-of-finance/state-revenue-education

Coming up in June

17th June **Website Planning**
 Time: 10am

TECHNICAL INFORMATION FOR WEBINARS.

- Register online 24 hrs prior to commencing the webinar, to be sure of a place.
- Login to your online session and prepare as early as possible to ensure you have time to fix technical problems, download and install any necessary plugins etc.
- Come in and see us with your laptop to assist with any issues, feel free to phone us, or book at room and computer at the NCRC to do your online learning.

Northcliffe Community Resource Centre

Contact us at the NCRC: phone 9776 7330, or email us ncrc@northcliffe.org.au

Visit northcliffe.org.au and click "What's On" for the most up to date event information.

